Exhibit A

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

AUG 2 5 2004

In re Application of: Michael G. Thorpe et al.

Examiner: Allan Hoosain

Serial No. 09/642,730

Alexandria, VA 22313-1450

Art Unit: 2645

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Filed: 08/21/2000 ENHANCED DIRECTORY ASSISTANCE AUTOMATION

PO Box 1450

Mail Stop Non-Fee Amendment Commissioner for Patents

Sir:

For:

RESPONSE TO THE OFFICE ACTION MAILED MARCH 12, 2004

In response to the office action mailed March 12, 2004, Applicant offers the following amendments and remarks. If any additional fees are required in association with this response, the Director is hereby authorized to charge them to Deposit Account 50-1732, and consider this a petition therefor.

REMARKS

Applicant has studied the Office Action of May 27, 2004, noting the allowability of the claims and the closing of the prosecution on the merits. The sole remaining issue is whether the drawings show "applying a previous credit for increasing the change in a fuel dispensing system." Applicant has discussed this issue with Examiner Butler via telephone, and while Applicant disagrees with the Patent Office's conclusion, to expedite issuance, Applicant herein submits new formal drawings as well as a red lined version of Figure 11B. The flow chart of Figure 11B now recites "determine refund or loyalty benefit including possible previous credit to increase change" in block 620. This language is straight from claim 6 of the application as filed, and has now been amended into the drawings. As Applicant has discussed with the Examiner, this amendment does not add new matter and is fully supported by the specification and claims as originally filed.

Applicant requests review of the drawings and withdrawal of the objection thereto. As Applicant has concurrently submitted a complete set of formal drawings to accompany this response, the case should be in a condition for allowance, and Applicant earnestly solicits a Notice of Allowance from the Patent Office at the Examiner's earliest convenience.

Respectfully submitted,

WITHROW & TERRANOVA, P.L.L.C.

By:

Taylor M. Davenport Registration No. 42,466

P.O. Box 1287 Cary, NC 27512

Telephone: (919) 654-4520

CERTIFICATE OF MAILING

I HEREBY CERTIFY THAT THIS DOCUMENT IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST-CLASS MAIL, IN AN ENVELOPE ADDRESSED TO: COMMISSIONER FOR PATENTS, PO BOX 1450, ALEXANDRIA, VA 22313-1450, ON

> JUNE 7, 2004 (Date of Deposit)

> > HARRUS Name of Depositor

ગુપ્રહ 7,

Date of Signature

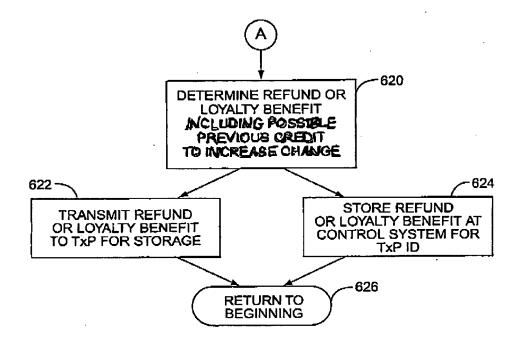
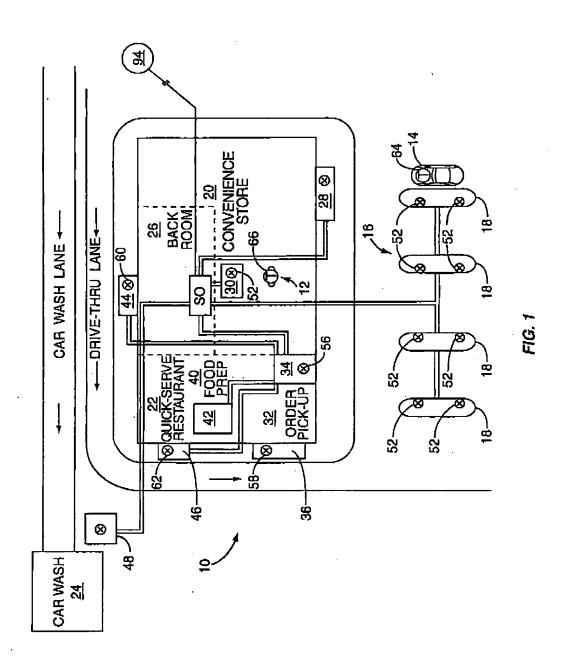


FIG. 11B



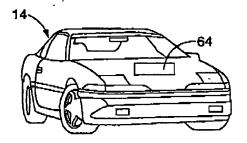


FIG. 2A

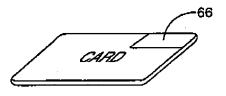


FIG. 2B

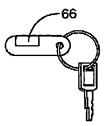


FIG. 2C

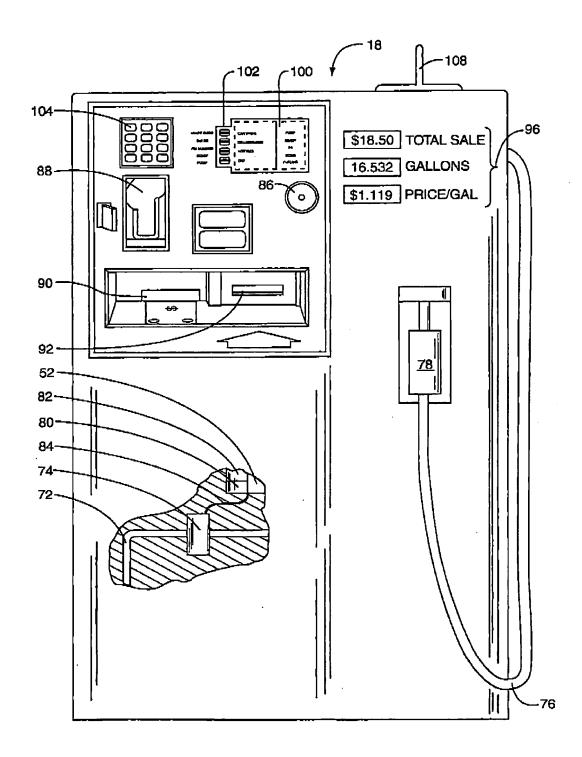
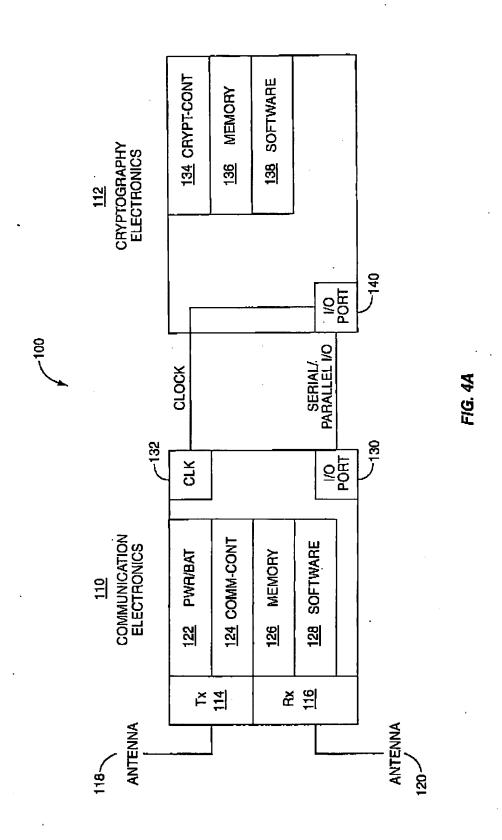
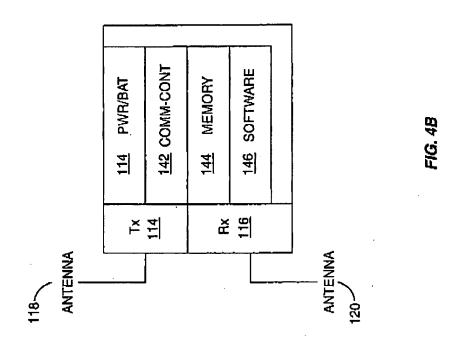


FIG. 3





DISPENSER ELECTRONICS

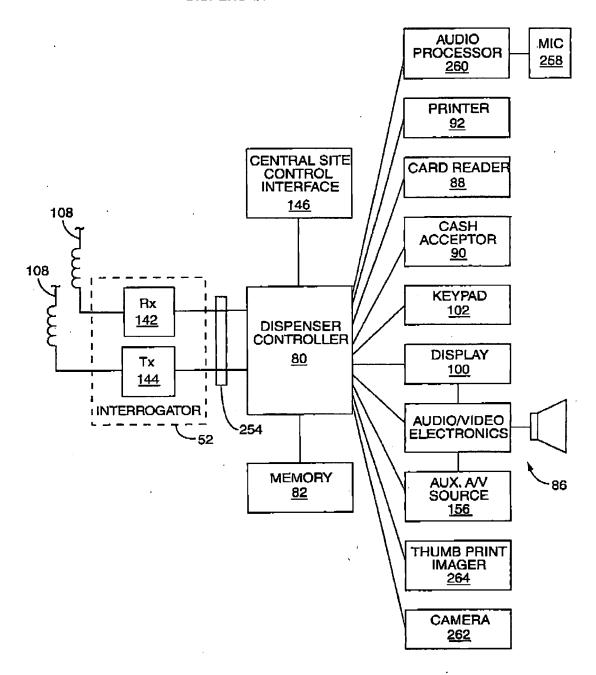


FIG. 5

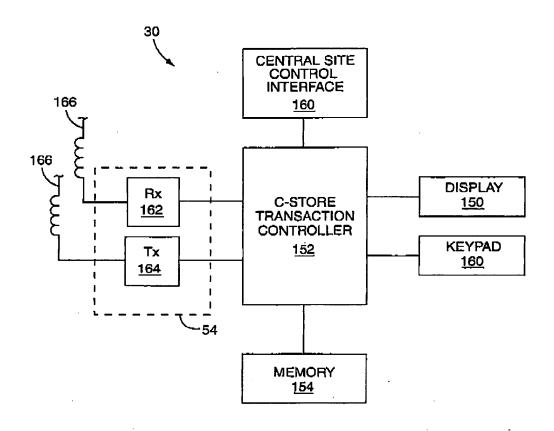
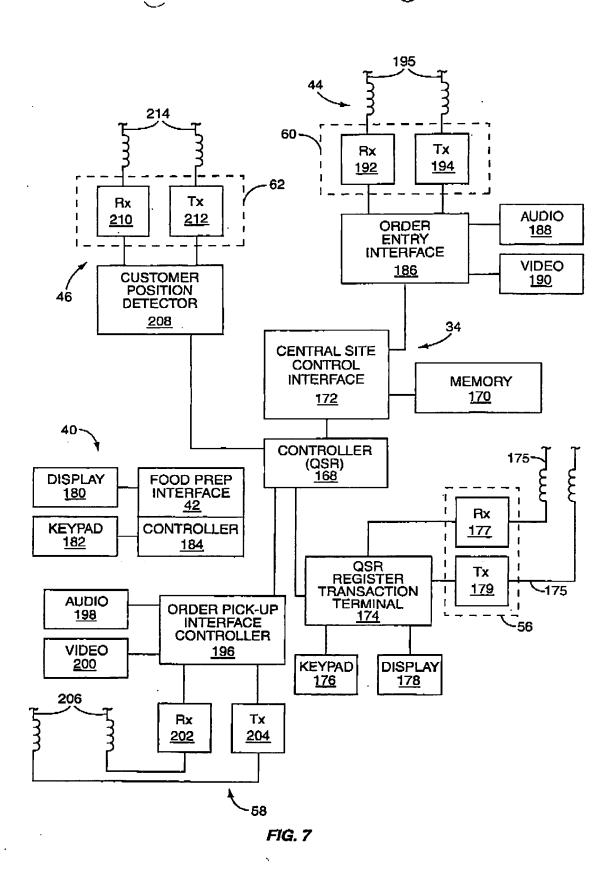


FIG. 6



PAGE 15/56 * RCVD AT 8/25/2004 11:59:15 AM [Eastern Daylight Time] * SVR:USPTO-EFXRF-1/0 * DNIS:8729306 * CSID:919 654 4521 * DURATION (mm-ss):09-12

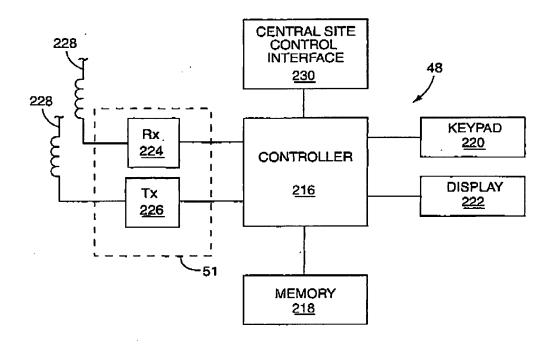


FIG. 8

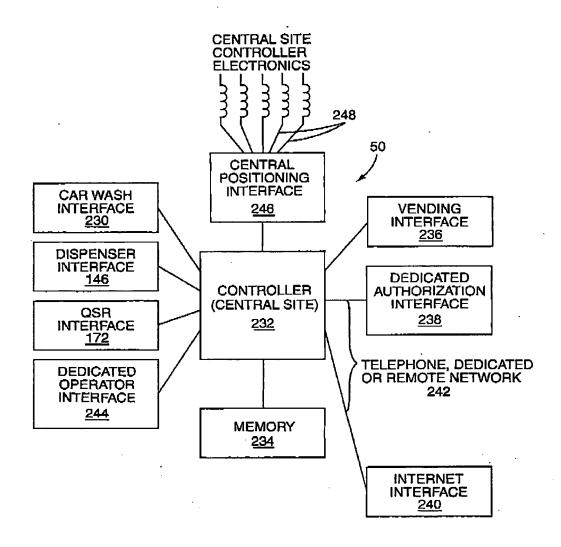
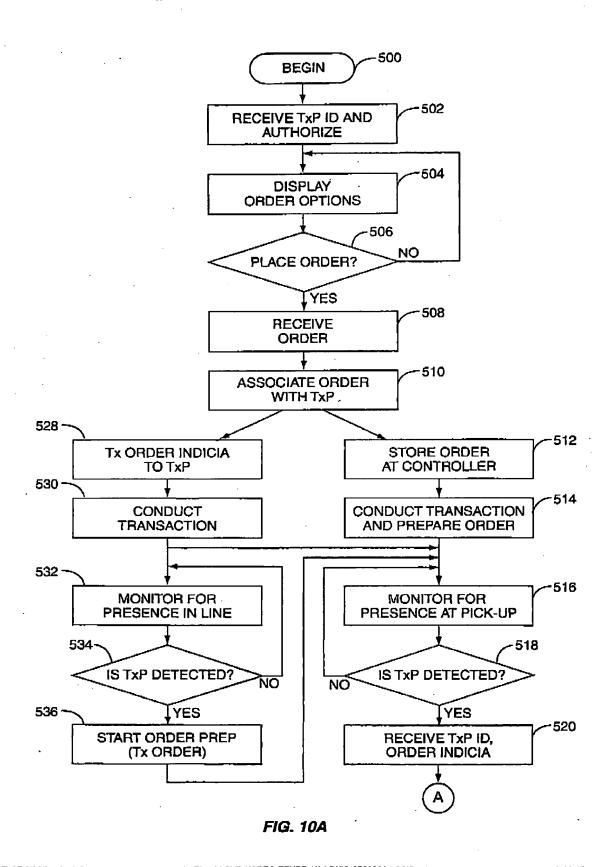


FIG. 9



PAGE 18/56 * RCVD AT 8/25/2004 11:59:15 AM [Eastern Daylight Time] * SVR:USPTO-EFXRF-1/0 * DNIS:8729306 * CSID:919 654 4521 * DURATION (mm-ss):09-12

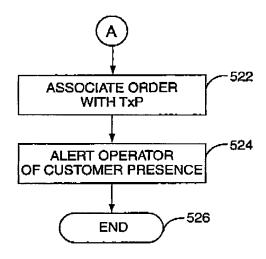


FIG. 10B

LOYALTY BENEFITS

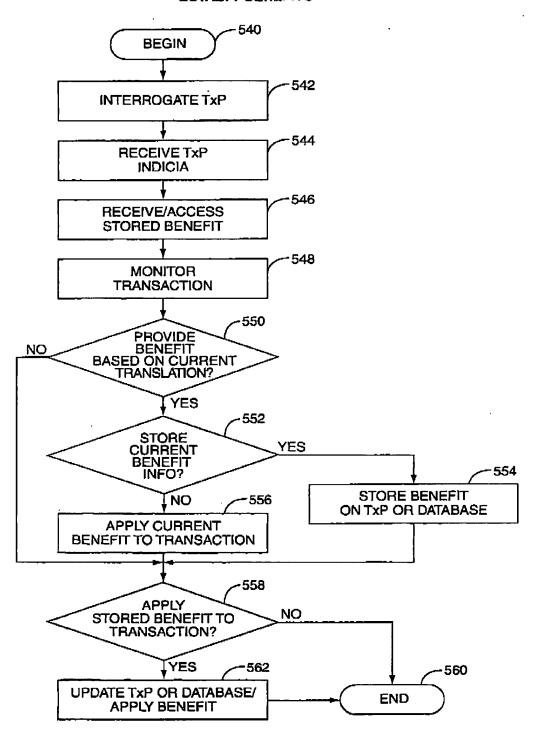


FIG. 10C

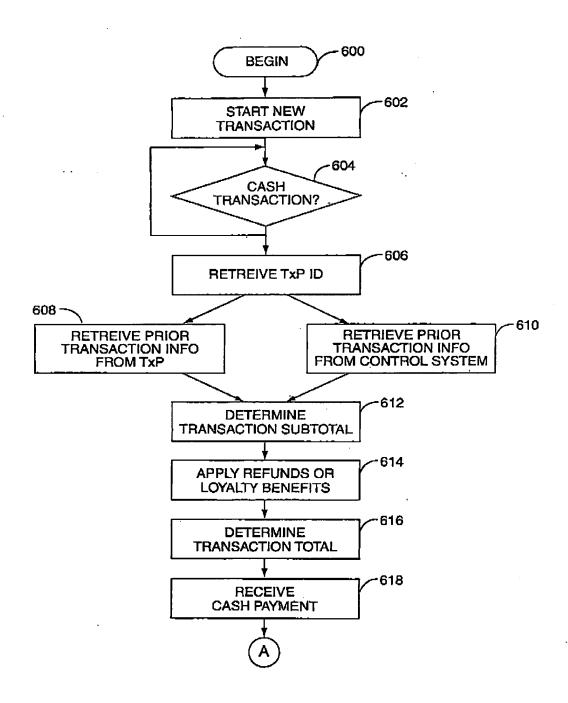


FIG. 11A

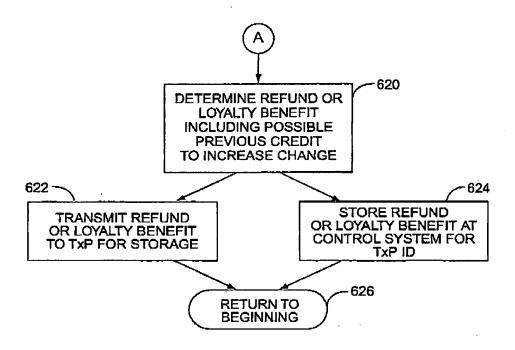


FIG. 11B

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DISCOUNT FOR TRANSPONDER USE

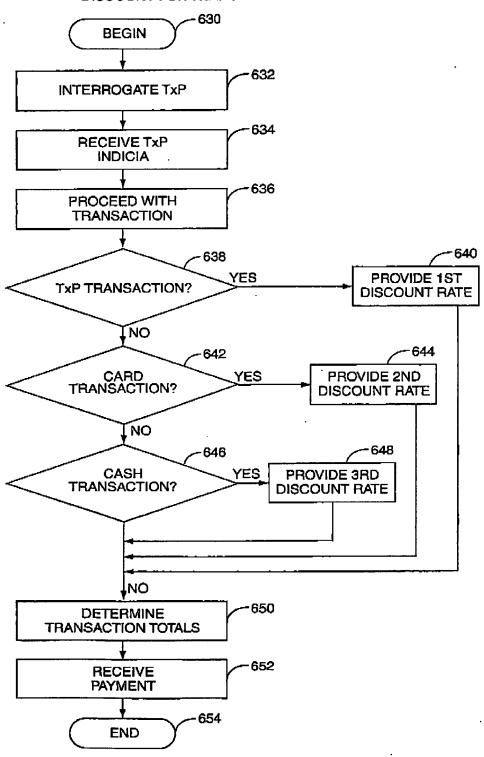


FIG. 11C

CASH PREPAY WITH TXP

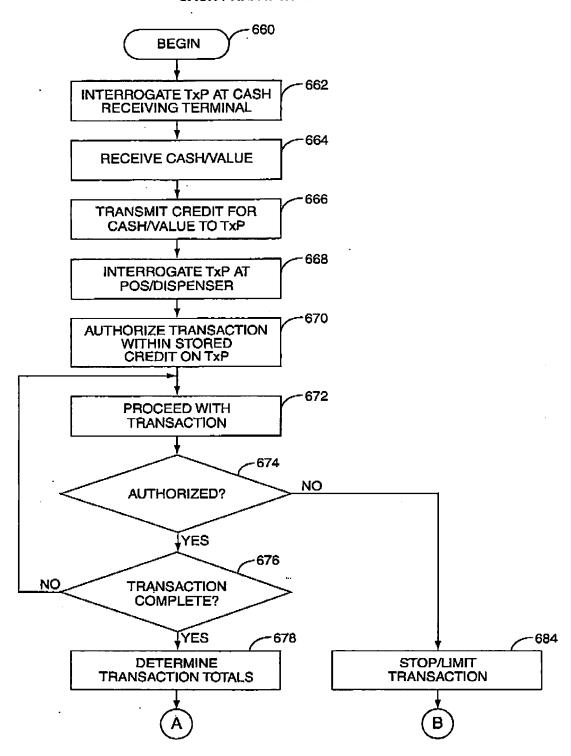


FIG. 11D

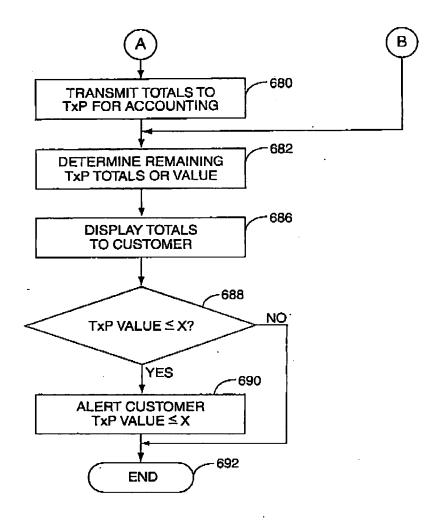
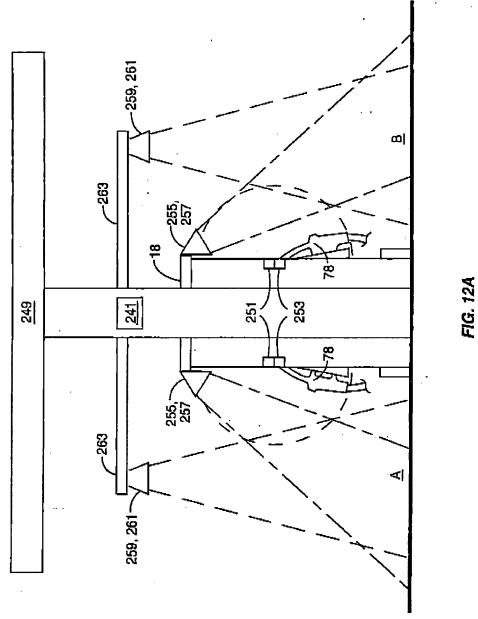
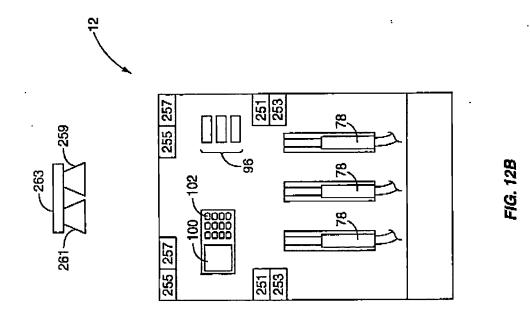


FIG. 11E





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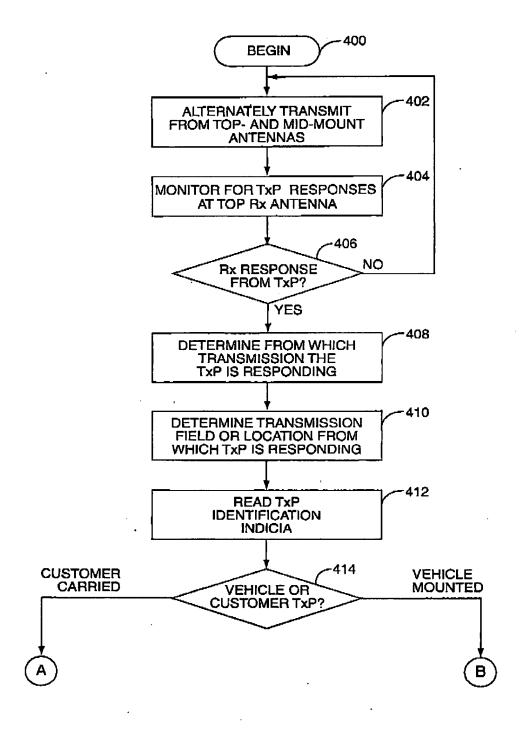


FIG. 12C

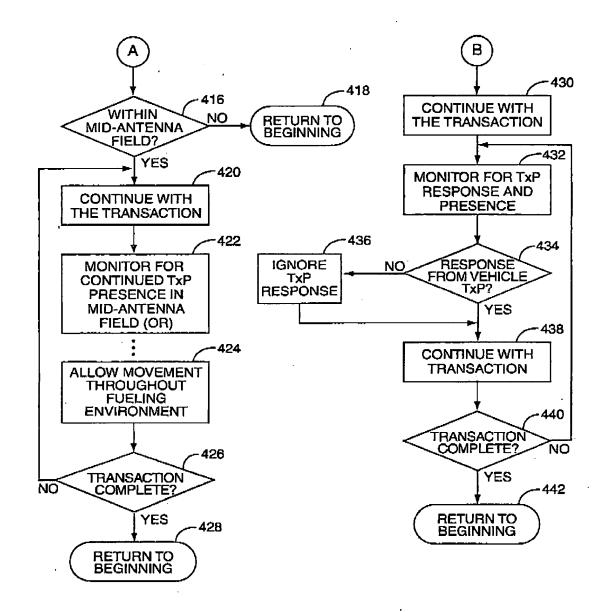
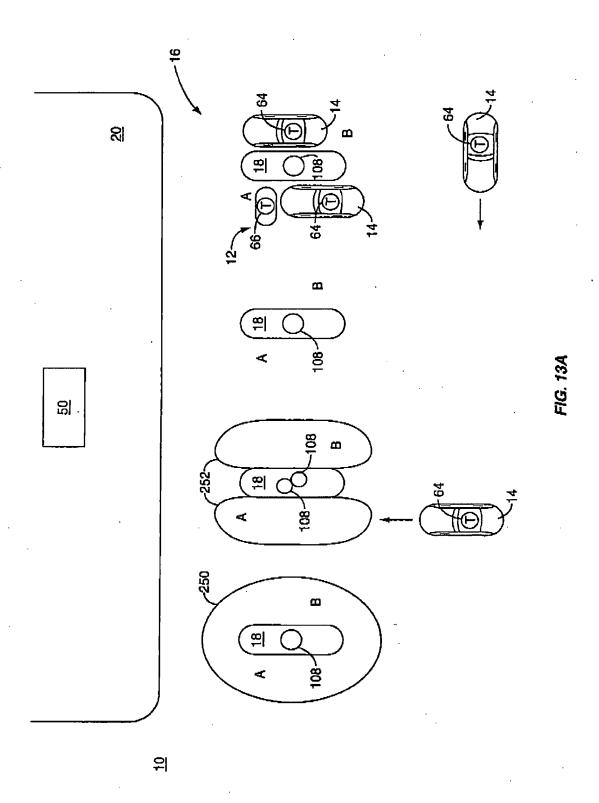
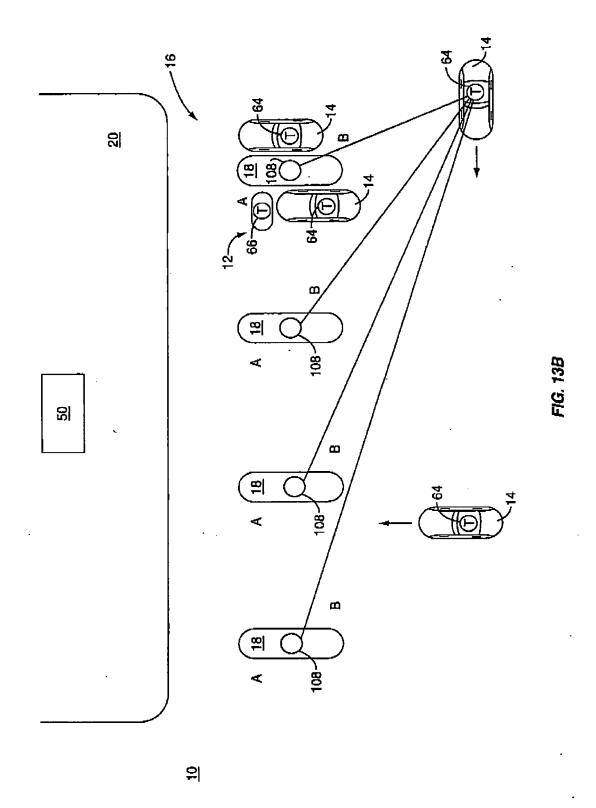


FIG. 12D





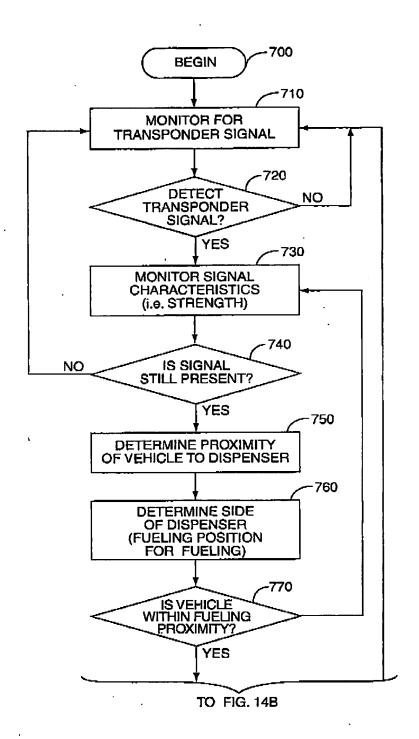


FIG. 14A

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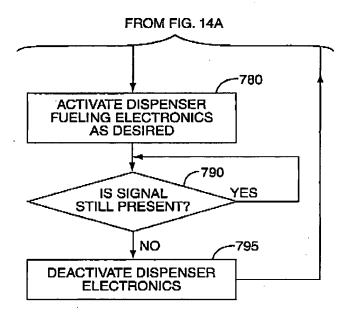


FIG. 14B

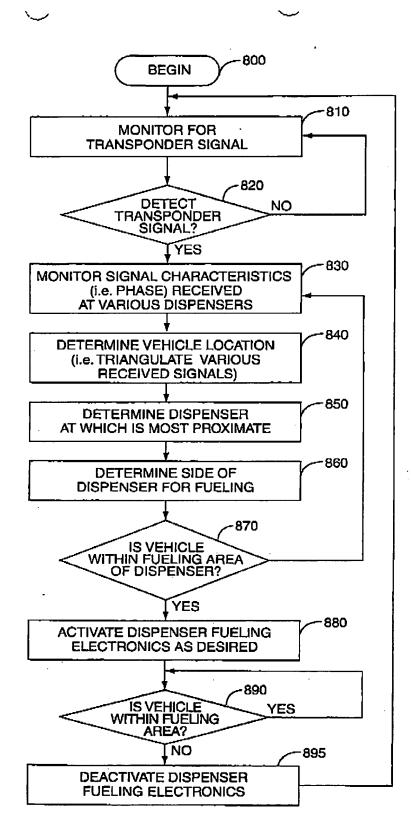


FIG. 15

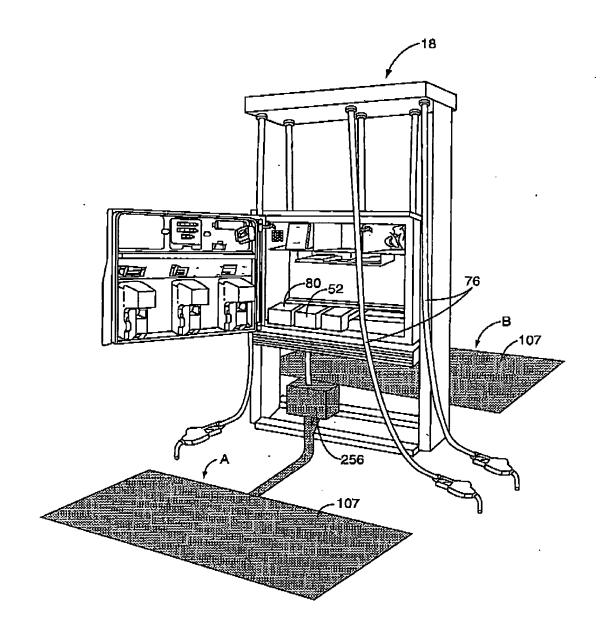
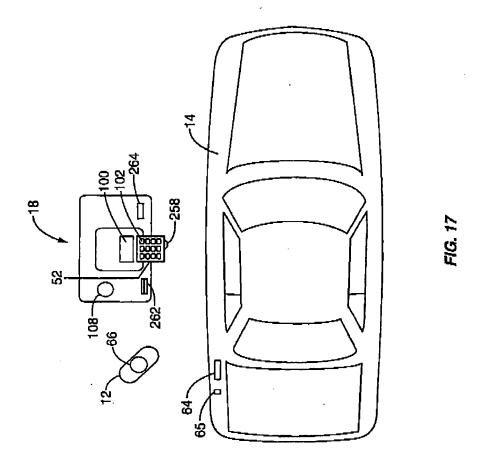
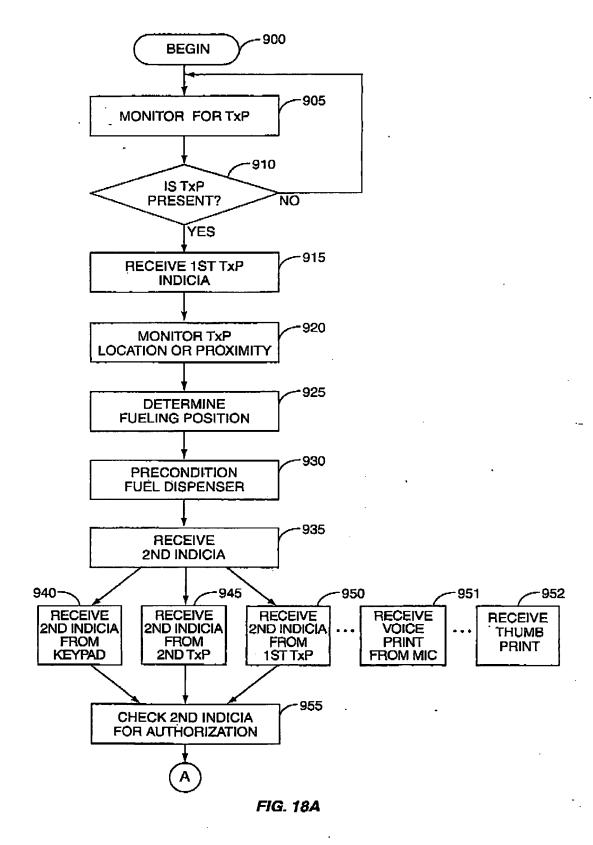


FIG. 16

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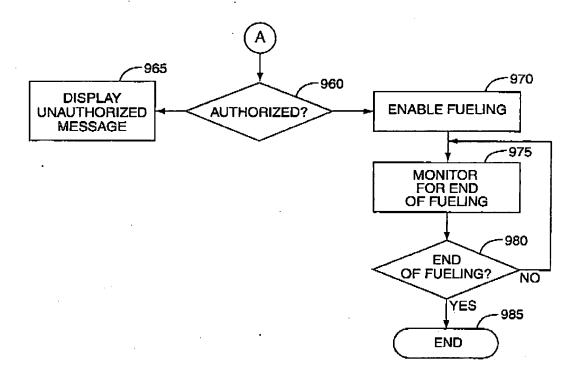
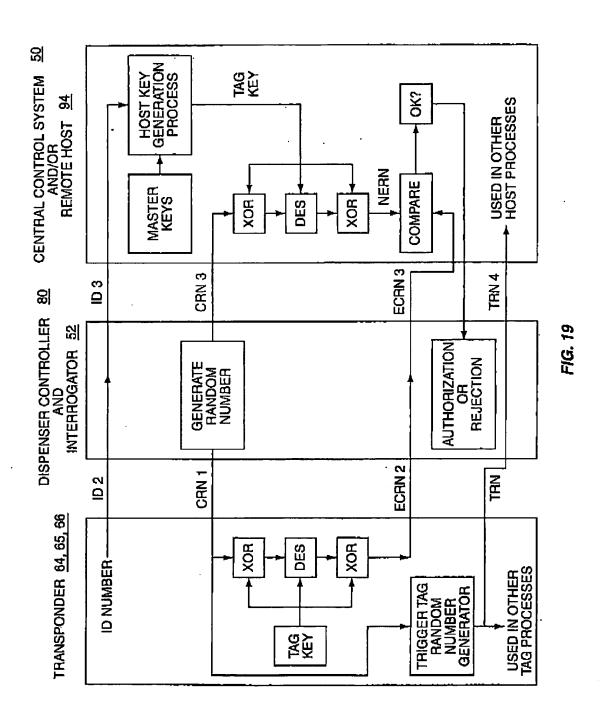
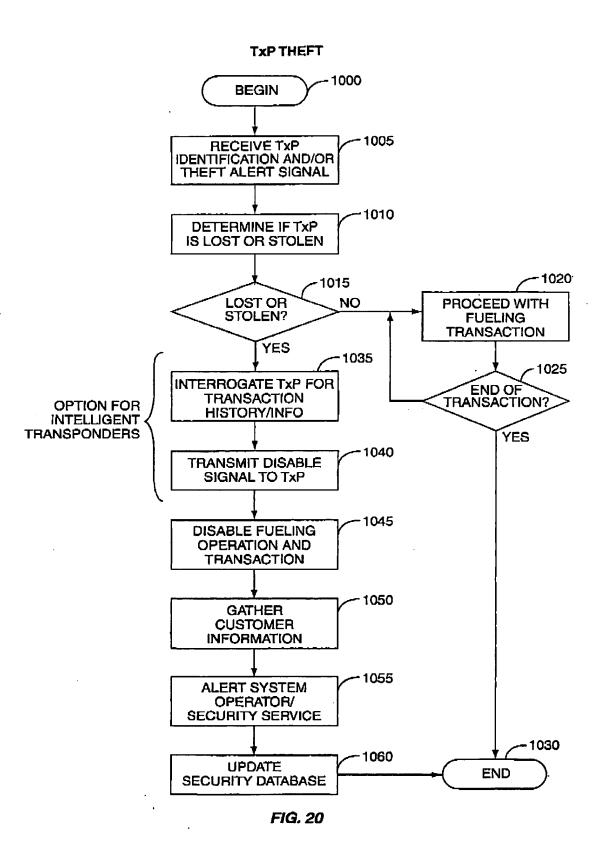


FIG. 18B





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DRIVE-OFF

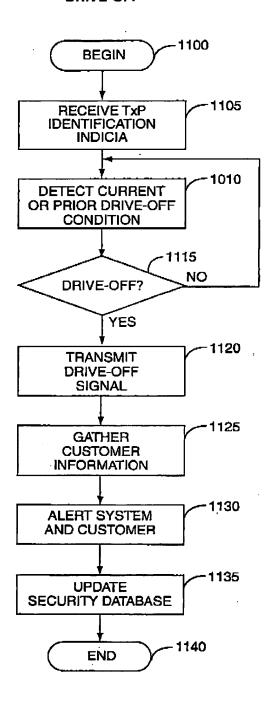


FIG. 21

TRANSACTION LIMITATIONS

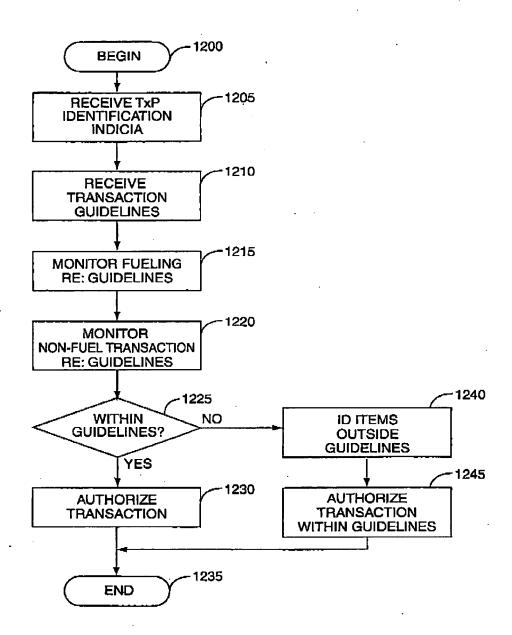
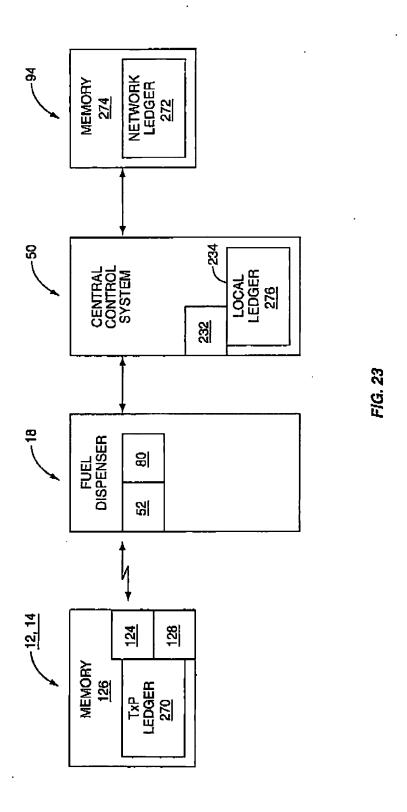


FIG. 22



CREATING A SHADOW LEDGER

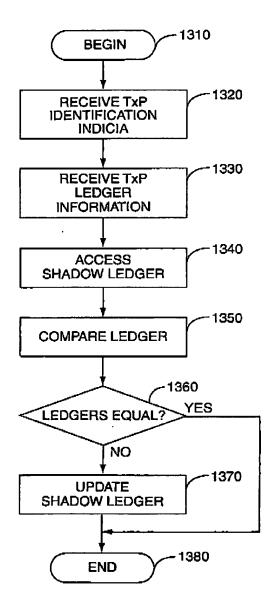


FIG. 24

TRANSACTION TRACKING

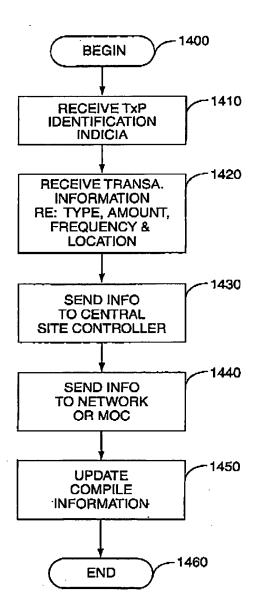


FIG. 25

CUSTOMER PREFERENCES

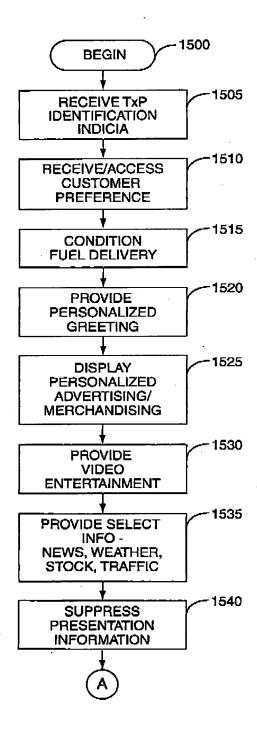


FIG. 26A

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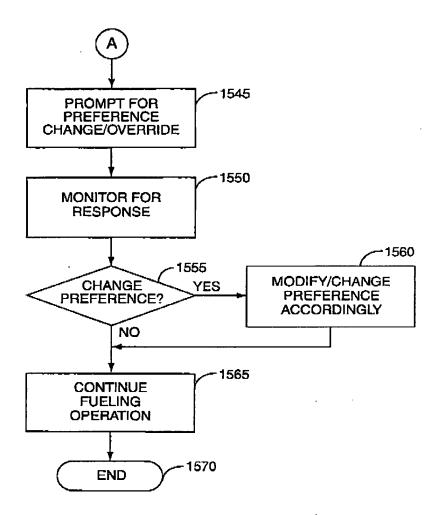


FIG. 26B

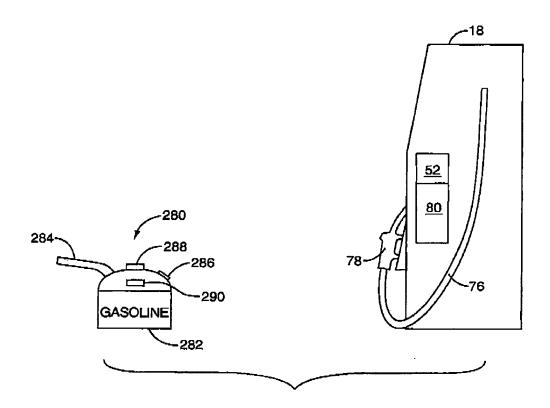


FIG. 27

PREVENTING UNAUTHORIZED CONTAINER FUELING

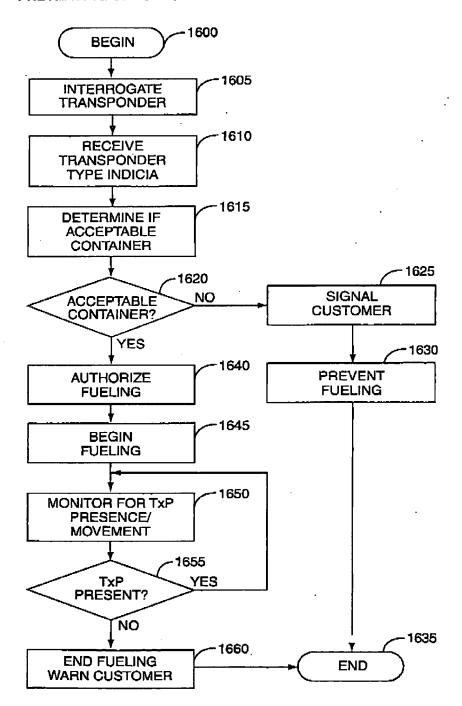


FIG. 28

PRETRANSACTION ESTIMATES

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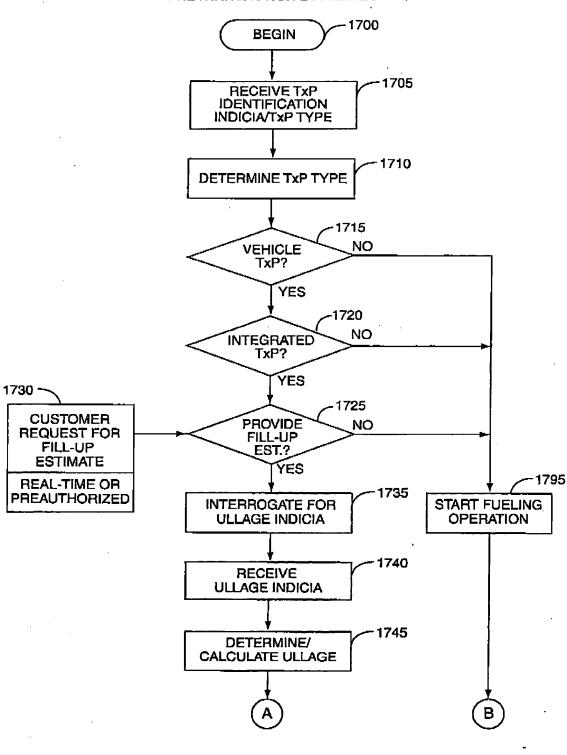
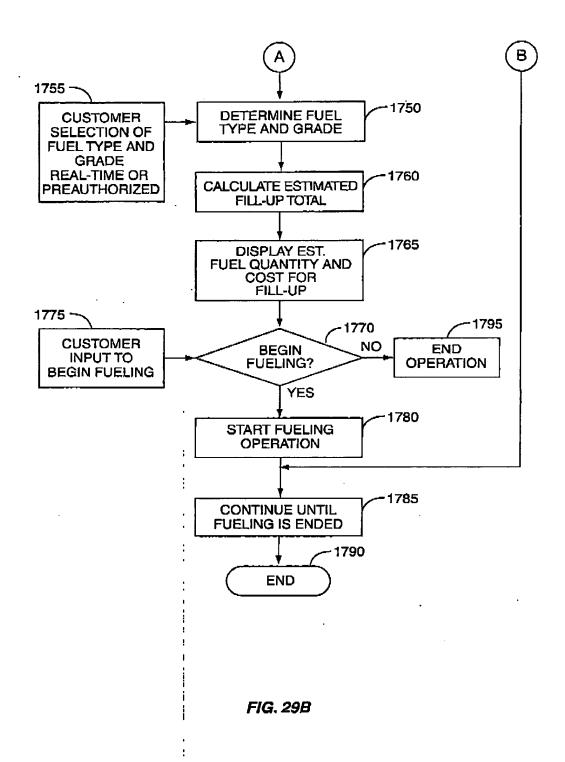


FIG. 29A

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ULLAGE BASED CASH ACCEPTOR CONTROL

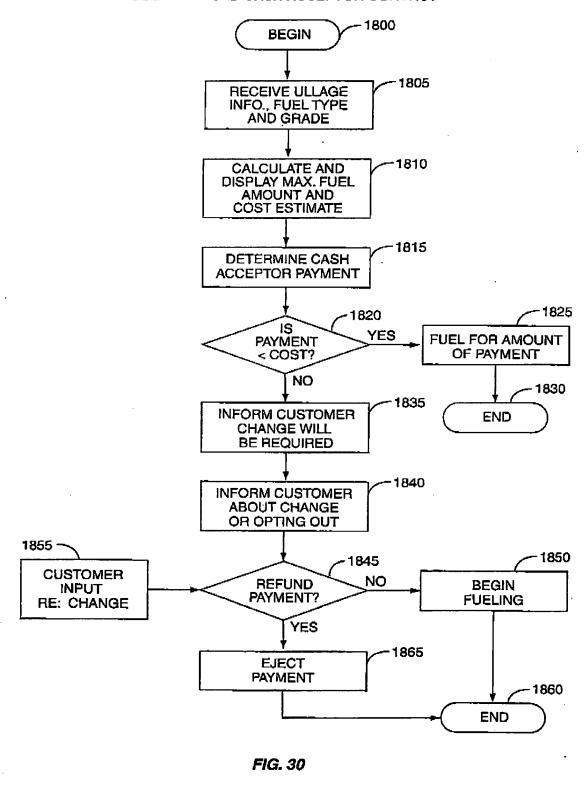


Exhibit B

In Re Application of GILBARCO INC. Serial No.: 09/737,321 Filed: 12/14/2000

For: FUEL DISPENSING SYSTEM FOR CASH CUSTOMERS

PAPERS SENT:

- Response to Office Action (2 pages)
 Redline version of Fig. 11B (1 page)
 FORMAL DRAWINGS (45 pages)
- 4. Postcard

DATE MAILED: 6-07-2004 ATTORNEY DOCKET: 2400-599

